



## **Program Accessibility / Usability by Disabled Persons**

Texas Scottish Rite Hospital for Children (TSRHC) and all of its programs and activities are accessible to and usable by disabled persons, including persons who are deaf, hard of hearing, or blind, or who have other sensory impairments. Access features include:

- Convenient off-street parking designated specifically for disabled persons
- Curb cuts and ramps between parking areas and buildings
- Level access into first floor level with elevator access to all other floors
- Fully accessible offices, meeting rooms, bathrooms, public waiting areas, patient treatment areas, including examination rooms and patient rooms
- Assistive and communication aids will be provided to with impaired vision or hearing and other sensory impairments as necessary, and at no cost to the patient or family. Some of these aids include:
  - Access to qualified sign language interpreters for persons who are deaf or hard of hearing
  - A twenty-four hour (24) telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility for use by persons who are deaf, hard of hearing, or speech impaired
  - Access to outside services for real-time captioning through the Deaf Action Center
  - Access to a board maker that utilizes and creates picture communication tools
  - An evaluation of the child's impairments and subsequent accommodations/modifications to equipment

If you and / or your child require any of the aids listed above, please let the appointment desk secretary or your nurse know.

If you and / or your child require translation or interpretation services, please contact Family Services at 214-559-7490.

These services will be provided at no cost to the patient/family or authorized representative.