

# FINANCIAL ASSISTANCE SUMMARY



Texas Scottish Rite Hospital for Children provides exceptional care to thousands of children every year. In keeping with the hospital's mission and values, the hospital has a financial assistance and charity care program, called Crayon Care, which provides financial assistance to families who qualify.

## ELIGIBILITY REQUIREMENTS AND ASSISTANCE

Each family's situation is evaluated by the hospital under the hospital's financial assistance / charity care eligibility criteria, taking into account factors such as annual gross income, household size, medical expenses, and the ability to pay.

Families with an annual gross income at or below 2 times the Federal Poverty Guidelines (FPG) are eligible for a 100% discount.

Families with an annual gross income more than 2 times the FPG who have incurred a certain level of medical expenses over the prior year may be eligible for a discount based on a sliding scale.

The hospital may, on a case-by-case basis, consider other situations for financial assistance even if the criteria described above are not established.

No family who qualifies for financial assistance / charity care will be charged more for emergency or other medically necessary care than amounts generally billed to patients having insurance.

## FOR MORE INFORMATION ABOUT THE POLICY / APPLICATION OR FOR ASSISTANCE WITH THE APPLICATION PROCESS

Contact or visit the Family Services Counselors at:

### Dallas Campus

Texas Scottish Rite Hospital for Children  
Registration, Clinic Level B Building  
2222 Welborn Street  
Dallas, Texas 75219  
214-559-8630

### Frisco Campus

Scottish Rite for Children  
Family Services  
5700 Dallas Parkway  
Frisco, Texas 75034  
469-515-7191

## HOW TO APPLY FOR FINANCIAL ASSISTANCE


 In person or by mail:

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 By phone: 214-559-8630

 Online:  
[scottishritehospital.org/becoming-a-patient](http://scottishritehospital.org/becoming-a-patient)

Free copies of the financial assistance policy and application can be obtained through any of these sources.

## ADDITIONAL RESOURCES

The financial assistance policy, the application, and this summary are available in both English and Spanish.

**ESPAÑOL:** La Norma de Asistencia Financiera, la solicitud y este resumen están disponibles en Inglés y Español.